

ADULT PROGRAM CONFIRMATION



Greetings from IMG Academy,

Thank you for choosing IMG Academy as your destination for athletic and personal development. We realize that selecting a program is a significant commitment, and we will do everything we can to make sure your stay is as successful and enjoyable as possible.

For more than 30 years, IMG Academy has served as the training home of thousands of youth, adult, collegiate, and professional athletes. Our success has been built upon the fact that we are continually enhancing our training methods to always ensure we deliver training which includes the most efficient and productive ways to maximize your performance.

The attached information should prove helpful as you prepare to attend your program. Please review the following pages and return all forms to the email/fax below.

To maximize your Adult Program experience, we recommend the following:

- Bring a notebook to record what you learn, as well as what you want to continue to improve upon when you return home.
- Start a conditioning program prior to arrival.
- Check with your doctor before starting any physical conditioning or performance program.

If you require any additional information prior to your arrival please feel free to give us a call. We look forward to seeing you soon at IMG Academy.

Best Wishes,

IMG ACADEMY ADULT PROGRAMS

ADULT PROGRAM GENERAL INFORMATION

FOR GUESTS RESIDING ON CAMPUS IN OUR LODGE OR VILLAS:

- Register at the Clubhouse front desk.
 - Check-in time is from 3:00 p.m. to 11:00 p.m. Guests checking in after 11:00 p.m. are required to notify our Campus Desk department at 941-749-8747. If you arrive before 3:00 p.m., there may be a brief delay while your room is prepared for you.
 - Check-out time is 12:00 p.m. If room scheduling allows, it is possible to request a late check-out until 3:00 p.m. Please inquire at the Clubhouse front desk.
 - Morning Tennis program begins at 8:30 AM at the Adult Activity Center, near Clay Court 1.
 - Morning Golf programs begin at 9:00 AM at the Golf Complex.
 - Morning Performance programs begin at various times, depending on your schedule, at the Weight Room.
 - Please note that pets are not allowed in the Lodge or Academy Park Villas, with the exception of service dogs.
 - Phone / Fax
 - Incoming Calls-if the direct room extension is not known, please call 941-755-1000 to be transferred to a room.
 - Outgoing Calls-all local calls are free. Long distance calls will require a calling card.
 - Faxes - the Guest fax number is 941-752-2534.
- In case of emergency, call the main switchboard at 941-755-1000.

FOR GUESTS NOT RESIDING ON CAMPUS:

- **Tennis Participants:** Guests participating in the tennis program should check-in at the IMG Academy Clubhouse, located on the IMG A east campus. Please use the entrance located at 5500 34th St West, Bradenton, FL 34210.
- **Golf Participants:** Guests participating in the golf program should check-in at the IMG Campus Center, located on the IMG A west campus. Please use the entrance located at 5650 Bollettieri Blvd., Bradenton, FL 34210.
- Morning Tennis program begins at 8:30 AM at Clay Court 1.
- Morning Golf programs begin at 9:00 AM at the Golf Building.
- Morning Performance programs begin at various times, depending on your schedule, at the Weight Room.
- Afternoon Only Program: First Day Check-in is between 11:30-1:00 p.m. at Clubhouse.

Note: Prior to arrival, all balances are required to be paid in full. If for some reason there is a remaining balance, it must be taken care of at check-in. You must be checked-in and paid in full prior to the start of your program.

IMG BOLLETTIERI TENNIS

Typical Weekly Adult Tennis Schedule

6:30 - 8:30 am	Breakfast in the Clubhouse Dining Room
8:30 am	Report to Courts, Tennis Warm-Up and Evaluation
8:30 - 9:00 am	Morning Stretch with Athletic & Personal Development Experts
9:00 - 11:30 am	On-Court Training
11:30 - 12:00 pm	Mental Conditioning (Monday only)
11:30 am - 12:45 pm	Lunch in the Clubhouse Dining Room
1:20 - 1:30 pm	Stretching
1:30 - 4:00 pm	On-Court Training

- Lunch is included in tennis package. Breakfast (\$11/person) and dinner (\$19/person) are an additional cost.
- In times of inclement weather, the program will be held indoors. Session times may be shortened.
- Lunch is included only on days that you participate in the program.
- Sunday - No programs available. (Golf, Tennis, Performance)
- Performance is not available on Saturdays or Sundays.
- Private lessons are scheduled after check-in through a specific coach or through the Clubhouse (941.752.2689)

ADULT PROGRAM GENERAL INFORMATION

IMG GOLF

Typical Weekly Adult Golf Schedule

Morning Session - Technical Instruction	
7:30 - 8:45 am	Breakfast at Clubhouse (Cost of \$11 +tax, not included)
8:30 am	Program Check-in at Campus Center
9:00am - 11:45 am	Instruction at Range with Daily Focus Topics and optional Video Analysis:
	Monday: Full Swing and shortgame
	Tuesday: Full Swing and shortgame
	Wednesday: Full Swing and shortgame
	Thursday: Full Swing and shortgame
	Friday: Full Swing and shortgame
Transportation to Lunch	
12:00 - 12:45 pm	Lunch at Campus Center (Included in program. Additional guests \$15 +tax.)
12:45 - 1:00 pm	Travel to IMG Academy Golf & Country Club (Please let us know if you will need transportation to and from the Country Club)
Afternoon Session - On Course Management with Focus on Tactical Decisions During Play	
1:15 - 1:45 pm	Putting and Full Swing Warm Up
1:45 - 4:30 pm	On Course Management and review (9 holes)
4:30 pm	Optional play on own - or visit our Wellness Spa for a Massage or schedule a Mental Conditioning Session - ask for details
6:00 pm	Dinner at Clubhouse (Cost of \$19 +tax, not included)

- Required items to bring: Soft Spiked Shoes, Tennis Shoes, Hat/Visor, Short Pants, Sunscreen.
- For all off course activities, it is suggested that you bring casual clothing.
- Golf clubs may be rented by scheduling in advance. Price is \$50/day or \$150/week,

IMG ATHLETIC & PERSONAL DEVELOPMENT

Typical Weekly Adult APD Schedule

6:30 - 8:00 am	Breakfast at Clubhouse (Cost of \$11 +tax, not included)
10:00 - 11:30 am	Physical Conditioning*
11:00 am - 12:00 pm	Performance Discipline
12:00 - 2:00 pm	Lunch in Clubhouse dining room (Included in all full and half day programs. Additional guests \$15 +tax.)
2:00 - 3:00 pm	Performance Discipline
1:15 - 2:45 pm	Physical Conditioning*
5:30 - 7:30 pm	Dinner at Clubhouse (Cost of \$19 +tax, not included)

* Physical conditioning workouts will be comprised of speed, movement, agility, upper body strength, lower body strength, upper body power, and lower body power.

The above schedules are general outlines and may be subject to change at any time.

ADULT AND FAMILY PROGRAMS

ADULT & FAMILY PROGRAMS

IMG Academy's flexible Program choices allow you to create the experience that is right for you, your family, and your active lifestyle.

- For children, we offer programs in the following sports:
 - IMG BOLLETTIERI TENNIS**
 - IMG GOLF**
 - IMG SOCCER**
 - IMG BASEBALL**
 - IMG BASKETBALL**
 - IMG ATHLETIC & PERSONAL DEVELOPMENT**
 - IMG LACROSSE**
 - IMG FOOTBALL**
 - IMG TRACK & FIELD**
- For adults, we offer packages and customized programs in the following areas:
 - IMG BOLLETTIERI TENNIS**
 - IMG GOLF**
 - IMG ATHLETIC & PERSONAL DEVELOPMENT**
 - THE WELLNESS SPA AT IMG ACADEMY**

We invite adults to focus on one sport or combine them to suit their needs. Keep it basic or max it out with extra choices and private lessons. Train for a half a day, or a whole week.

CORPORATE RETREATS

Re-energize your company with an IMG Academy's corporate retreat! Let us plan your company's next outing. We have many options mixing sports with professional speakers to create a rewarding and memorable corporate experience. Contact Rosario Fajardo at 941.739.7370 for more details.

ON CAMPUS ACCOMMODATIONS

Conveniently located on our campus, IMG Academy offers luxury Lodge or Villa accommodations. We have One Bed Club Rooms to Four Bedroom Villas at daily rates. Contact the Clubhouse at 941.752.2689 to check availability or email clubhouse@img.com.

CAMPUS BOOKSTORE

For the convenience of adult guests, IMG Academy offers a fully stocked sports shop located in the Campus Center. The Campus Bookstore is a full service store offering the latest in training gear for every sport offered at the Academy.

THE WELLNESS SPA

The Wellness Spa is an Aveda Concept Salon, which provides innovative services, a wide range of beauty and health treatments, and offers extraordinary products created from organically grown plants and renewable sources - without animal testing. Set amidst the IMG Academy campus, The Wellness Spa embraces a "lifestyle" approach to wellness. Individualized assessments will be followed by an extensive selection of treatments. Spa services include many rejuvenating therapies, as well as traditional facials, massage, scrubs, body wraps, botanical lotions, manicure and pedicure, beauty and hair treatments. To book a treatment or to learn more, contact The Wellness Spa at 941.739.7390 or acad_spadesk@imgworld.com.



IMG ACADEMY GOLF & COUNTRY CLUB

The natural beauty of IMG Academy Golf & Country Club is both rivaled and complemented by a great golfing experience. IMG Academy Golf & Country Club is the region's most playable, scenic and technically advanced golf course. There's more than just great golf. Enjoy world-class dining, a busy social calendar and a clubhouse with a breathtaking view of Sarasota Bay. The Country Club also offers a fully stocked Golf Shop.



GOLF CLUB

Directions from IMG Academy to Golf Course:

- Turn right out the main entrance of IMG Academy (34th St West)
- Turn right onto El Conquistador Parkway
- IMGA Golf & Country Club is on the left
- 4350 El Conquistador Parkway, 941.758.1466

HELPFUL INFORMATION

Michael Saunders & Company

Licensed Real Estate Broker

It is perfectly fitting to discover a Michael Saunders & Company real estate office on the campus of IMG Academy. As the Gulf Coast's most preferred source for real estate services, we pride ourselves in offering the same high level of performance that you experience at this legendary facility, whether you choose to live on campus or anywhere in the Sarasota-Manatee area.

Located on-site for your convenience, our fully staffed real estate center upholds the company's tradition of high standards of quality to provide you with the proven ability, in-depth knowledge and level of sophistication to ensure your home buying or selling satisfaction. For more information on Michael Saunders & Company you can contact us by:

- Calling 941.752.2683
- Visiting at the IMG Academy Clubhouse
- Going to www.michaelsaunders.com

MORE HELPFUL INFORMATION:

Laundry: Laundry can be sent out through the Clubhouse for same-day or next-day service through our onsite wash/dry/fold service. We also offer coin laundry services on campus. See Clubhouse desk for details.

Insurance: Payment does not include any provision for personal, medical or property insurance. IMG Academy assumes no responsibility for lost or stolen items. It is suggested that all guests bring health insurance information with them when they travel.

Mail: Please send mail to guests at:
Guest's Name
c/o IMG Academy Clubhouse
5500 34th Street West
Bradenton, FL 34210

Inclement Weather Policy: In case of rain or other inclement weather, sport programs may be shortened or altered. No refunds or credits will apply.

International Wire Payment Instructions:

Wire Payment to:	HSBC Bank USA NA Routing# 021001088
Swift Code #:	MRMDUS33
Credit Account:	#157752011
Name:	IMG Academies LLC

Note: Be sure that the participant's name is on the wire

- Processing fees incurred during the transfer of money will be paid clear through all banking channels by the sender.
- The amount of credit posted to your account is the exact dollar amount received from the bank.

IMG ACADEMY TRANSPORTATION SERVICES

To make sure your travel experience is seamless and stress free, we offer airport transportation that services nearby airports including:

Sarasota-Bradenton (15 minutes)
Tampa (1 hour)
Orlando (2 hours)
Fort Myers (2 hours)
Miami (4 hours)

Please click the link below to reserve your airport transportation, and please be sure you have give us the correct airline, flight number, airport, and arrival/departure time and date for the airport in Florida. Please create and submit separate entries for each arrival & departure that you have.

Click [here](#) to book IMG Academy transportation.

OTHER LOCAL TRANSPORTATION OPTIONS

Rental Cars



Enterprise is the official rental car provider of IMG Academy. To receive an additional 5% discount off the lowest retail rate, book online through http://www.enterprise.com/car_rental/deeplinkmap.do?bid=002@cust=IMG or call 941-751-2500 and mention code "IMG". This relationship is in place at all locations from Orlando to Naples. The following major Florida airports are included (Orlando - MCO, Tampa - TPA, St. Pete - PIE, Sarasota - SRQ, and Fort Myers - RSW). Enterprise will also deliver rental cars to campus if needed. Book early to lock-in your preferred vehicle class.

QUESTIONS?

If you have any questions regarding transportation services, please contact the IMG Academy Transportation Department at (941) 752-2568 or email us at transportation@img.com.

DIRECTIONS

Entrance

IMG Academy - West Campus:

Address

5691 Bollettieri Blvd.
Bradenton, Florida 34210

Accessible Facilities

IMG Academy Academic Center, IMG Academy Campus Center, IMG Academy Fieldhouse, IMG Academy Stadium, Ascender Hall East and West, baseball/lacrosse/soccer/football fields, clay tennis courts, and outdoor track

IMG Academy - East Campus:

5500 34th Street West
Bradenton, Florida 34210

IMG Academy Lodge & Villas, IMG Academy Spa, Prince Innovation Center, basketball gymnasiums, weight rooms, and indoor/outdoor tennis courts



1 ST. PETERSBURG

3 DOWNTOWN SARASOTA

5 ORLANDO

2 TAMPA

4 SIESTA KEY

ADULT PROGRAM QUESTIONNAIRE

ADULT PROGRAM INFORMATION QUESTIONNAIRE

NAME: _____ AGE: _____

Arrival Date: _____ Departure Date: _____

Level of Play (circle one): Beginner Beg./Int. Intermediate Int./Adv. Advanced

NTRP Ranking (circle one): 2.5 3.0 3.5 4.0 4.5 5.0

1. What is your main objective in attending the IMG Academy?

2. What areas need the most improvement?

3. List your key strengths:

4. We have optional programs and services available (for additional fees) to intensify your training. If you would like more information, please let us know.

- Mental Conditioning
- Physical Fitness Training
- Injury Rehab/Therapy
- Nutrition
- Sports Massage

5500 34th Street West, Bradenton FL 34210

PH: 1.800.872.6425

F: 941.752.2546

imgacademy.com

WAIVER AND RELEASE

NAME OF PARTICIPANT: _____ **DATE OF BIRTH:** _____
(please print)

WAIVER: In consideration for IMG Academy LLC (hereafter “IMG”) accepting the enrollment of Participant in a program and/or permitting Participant access to or the use of the property, facilities, parking lot, buildings, fields, equipment, housing, dining areas, and/ or services of IMG Participant and his/her Parent/Guardian, on behalf of Participant (hereinafter “Releasers”), hereby release IMG its affiliated companies and all of its, members, directors, officers, employees, volunteers, sponsors, independent contractors or agents, for any liability, claims, actions, damages, costs, expenses or lawsuit whatsoever, arising out of or in any way connected with Participant’s enrollment and participation in the program or the use of any IMG service or facility by Participant and/or his/her guests, relatives or family members. The scope of this Waiver and Release shall include, but is not limited to, any damages, losses or injuries in connection with transportation, food, lodging, medical concerns (physical and emotion), entertainment, photographs, athletic activities and physical injury of any kind that arise from Participant’s own acts, the acts of third persons/parties, the effect of the condition of any property, equipment, or premises, or any acts of IMG’s own negligence, or the negligence of any IMG officer, employee, agent, or anyone else whose conduct may be attributed to IMG. The Releasers further agree that this Waiver and Release shall remain effective throughout Participant’s enrollment in any IMG program or participation on its property or using facilities at any time.

ACKNOWLEDGMENT:The Releasers acknowledge that he/she/they received the opportunity to review this Waiver and Release. The Releasers further acknowledge to have carefully read and fully understand the contents of this Waiver and Release and have asked and received answers to all questions he/she/they may have and that the Releasers have duly executed this Waiver and Release freely and voluntarily, intending and agreeing to be fully bound by the terms. If any portion is held invalid, the remaining portion of the Waiver and Release will continue in full legal force and effect.

ARBITRATION/DISPUTE RESOLUTION: All claims or disputes between the Participant and/or the Participant’s Parent(s)/Guardian(s) and IMG Academy, its employees, agents, officers, members, or affiliates, including those arising out of or related to this Agreement or arising out of or related to the Participant’s activities with IMG Academy such as, without limitation, any claim based on breach of contract, breach of duty, negligence, gross negligence, fraud, or misrepresentation (collectively the “Disputes”) will be resolved through binding, confidential arbitration conducted in or near Bradenton, Florida in accordance with the then-current Consumer Arbitration Rules of the American Arbitration Association (“AAA”). No claims may be brought in any forum on behalf of any putative class. The costs of any arbitration brought by IMG Academy to enforce any provision of this Agreement, including but not limited to attorneys’ fees, shall be reimbursed by the Participant and/or the Participant’s Parent(s)/Guardian(s) to the extent that IMG Academy is the prevailing party. Disputes in which more than \$250,000 is at issue will be heard by a panel of three neutral arbitrators; others will be heard by a single neutral arbitrator. For purposes of confirming any award rendered pursuant to this arbitration agreement, Participant and Participant’s Parent(s)/Guardian(s) consent to the jurisdiction of the courts of Manatee County, Florida and the United States District Court for the Middle District of Florida.

NOTICE TO THE MINOR CHILD’S NATURAL GUARDIAN

READ THIS FORM COMPLETELY AND CAREFULLY. YOU ARE AGREEING TO LET YOUR MINOR CHILD ENGAGE IN A POTENTIALLY DANGEROUS ACTIVITY. YOU ARE AGREEING THAT, EVEN IF IMG USES REASONABLE CARE IN PROVIDING THIS ACTIVITY, THERE IS A CHANCE YOUR CHILD MAY BE SERIOUSLY INJURED OR KILLED BY PARTICIPATING IN THIS ACTIVITY BECAUSE THERE ARE CERTAIN DANGERS INHERENT IN THE ACTIVITY WHICH CANNOT BE AVOIDED OR ELIMINATED. BY SIGNING THIS FORM YOU ARE GIVING UP YOUR CHILD’S RIGHT AND YOUR RIGHT TO RECOVER FROM IMG IN A LAWSUIT FOR ANY PERSONAL INJURY, INCLUDING DEATH, TO YOUR CHILD OR ANY PROPERTY DAMAGE THAT RESULTS FROM THE RISKS THAT ARE A NATURAL PARTY OF THE ACTIVITY. YOU HAVE THE RIGHT TO REFUSE TO SIGN THIS FORM, AND IMG HAS THE RIGHT TO REFUSE TO LET YOUR CHILD PARTICIPATE IF YOU DO NOT SIGN THIS FORM.

Signature of Participant: _____	Date: _____
Signature of Parent/Guardian: _____	Date: _____
<small>(If Participant is Under 18)</small>	

AGREEMENT TO PARTICIPATE & INDEMNIFICATION

INDEMNIFICATION: In further consideration for IMG accepting the enrollment of Participant in a program, Participant and his/her Parent/Guardian, on behalf of Participant hereby agree to defend and indemnify IMG, its affiliated companies and all of its agents, members, directors, officers, employees, volunteers, sponsors, independent contractors, or agents, from any liability, claims, demands, lawsuits, or damages, including attorney fees, brought by any person (including Participant) or entity for personal injuries or property damage, arising out of, or in any way connected to Participant and/or his/her guests, relatives, or family members' active or passive negligence, intentional conduct, and/or criminal conduct. This indemnification agreement is not limited to activities occurring on IMG premises, but encompasses all conduct by Participant and/or his/her guests, relatives, or family members for which a third party seeks to hold IMG, its affiliated companies, or any of their members, directors, officers, employees, volunteers, sponsors, independent contractors, or agents, liable, whether occurring on or off of an IMG property.

ACKNOWLEDGMENT: Participant and his/her Parent/Guardian, on behalf of Participant personally, his/her Parent/Guardian personally, acknowledge that he/she/they received the opportunity to review this Indemnification. Participant and his/her Parent/Guardian, on behalf of Participant personally, his/her Parent/Guardian personally, further acknowledge to have carefully read and fully understand the contents of this Indemnification and have asked, or had the opportunity to ask, and received answers to all questions he/she/they may have and that Participant and his/her Parent/Guardian, on behalf of Participant personally, his/her Parent/Guardian personally, have duly executed this Indemnification freely and voluntarily, intending and agreeing to be fully bound by the terms. If any portion is held invalid, the remaining portion of the Indemnification will continue in full legal force and effect.

ASSUMPTION OF RISKS: Physical activity, by its very nature, carries with it certain dangers and risks that cannot be eliminated regardless of the care taken to prevent or minimize harm. IMG has facilities for various sport specific activities such as soccer, golf, tennis, baseball, football and basketball and related activities such as physical training, running, weight training, and swimming. Some of these activities involve endurance or strenuous exertions of strength using various muscle groups, some involve quick movements involving speed and change of direction, some involve contact with equipment, fixed objects (e.g. goal posts), other participants (including participants that are older or younger and who may be larger or smaller in terms of weight and height) and various surfaces types, and others involve sustained physical activity that places stress on the cardiovascular and nervous systems. The specific risks vary from one activity to another, but in each activity the risks range from (1) minor injuries such as cuts, bruises, muscle strains and sprains, to (2) major injuries such as broken or fractured bones, concussions, or lost teeth, to (3) catastrophic in-juries, such as heart attacks or fractured skull or those that cause disfigurement, loss of mental capacity, loss of sight, speech or hearing, paralysis, or death. I also understand that the Participant may be exposed, or expose others, to contagious and potentially harmful or deadly disease such as influenza, common cold, chicken pox, meningitis, or measles. Participant will also be exposed to risks while traveling (such as in vans when traveling to and from competitions, social events, or the airport), exposure to large crowds (such as at a big competition or a theme park), and exposure to risks related to receipt of treatment for any physical or mental condition.

Participant and Parent/Guardian have read the previous paragraphs and (1) understand the nature of the activities at IMG, (2) understand the demands of those activities relative to the physical condition and skill level of Participant, and (3) appreciate the types of injuries and illnesses and risks related to treatment for any physical or medical condition which may occur as a result of activities that I participate in at IMG. Participant and Parent/Guardian hereby assert that participation in a sport program at IMG and use of their facilities and services is voluntary and that Participant and Parent/Guardian knowingly assume all related risks.

PUBLICITY RELEASE AND CONSENT: Participant and Parent/Guardian consent to all recording, photographing and filming of Participant (the "Recordings") and each agree that IMG can use these Recordings at any time and in any manner without payment to, or additional consent of, Participant or Parent/Guardian and release IMG and its licensee from all claims related to use of the Recordings.

ACKNOWLEDGEMENT OF RULES AND STANDARDS OF CONDUCT: I understand that IMG has rules and standards of conduct that are set forth in the IMG Academy Student-Athlete Handbook. I agree to abide by these rules and standards for the safety of all participants, guests and employees. Campers will be provided with a copy of the rules and standards of conduct upon check-in. Any consequences that come as a result of violating the rules and standards as defined by the Student-Athlete Handbook are at the determination of IMG Academy Campus Life. Any dismissal due to a rules and standards violation will not result in a refund.

ACKNOWLEDGMENT OF UNDERSTANDING: Participant and Parent/Guardian have read this agreement to participate and fully understand its terms. Participant and Parent/Guardian acknowledge, freely and voluntarily, signing the agreement to participate and intend the signatures to signify a complete assumption of the inherent risks of participating in or observing activities at IMG to the greatest extent allowed by law in the State of Florida.

Name of Participant (Please Print): _____	Sport: _____
Signature of Participant: _____	Date: _____
Signature of Parent/Guardian: _____	Date: _____

(If Participant Is Under 18)

TERMS & POLICIES

TERMS AND POLICIES

- **Minimum Payment:** A minimum of one week's tuition payment or 50% of the total fee for reservations of two weeks or more is required to be paid at the time of reservation to guarantee your stay. All balances must be paid in full at least 30 days PRIOR to arrival. Reservations made less than 30 days PRIOR to arrival must be paid in full at the time of reservation.
- **Cancellation:** By purchasing the Refundable Option, a Participant is entitled to a full refund for any cancellation made prior to check-in less a 2% cancellation fee. Reservations made more than 7 days prior to arrival date may be canceled without penalty up to 24 hours after the reservation is made. For participants who do not purchase the Refundable Option, cancellations are for IMG Academy program credit only, valid for one (1) year from the date of the cancellation.
- **Changes to Reservation:** By purchasing the Refundable Option, Participant does not pay a change fee for changes made. The Refundable Option must be selected at the same time as reservation is booked and reservation must be paid in full at the time of purchase. Participants who do not elect to purchase the Refundable Option will be charged a \$75 change fee for any changes. For any changes with an increased rate, the difference must be paid at the time of change. For changes with a decreased rate, the difference will be given as an IMG Academy program credit valid for one (1) year from cancellation date. Participants who elect not to purchase the Refundable Option may not change to a refundable package after purchase. If changes are not made before scheduled arrival and you "no show", all money for the reservation is forfeited and no program credit is extended. Changes/withdrawals from reservation after arrival will result in IMG Academy Program credit only, valid for 1 year from the date of notice.
- **Medical and Forms Requirement:** Shortly after receipt of your reservation form and the minimum payment, a confirmation packet will be sent to you. The packet contains the required forms for participation in the program. **These forms must be received fully completed at least 7 days PRIOR to arrival and Participant must be cleared to participate as required under the medical forms (medical paperwork only required for Participants under the age of 21).** If Participant has a disability or chronic medical condition such as diabetes, severe allergies or requires special accommodations, please contact the Enrollment Office (941.752.2445) to discuss what might be applicable for Participant to attend or board at IMG Academy before you make travel arrangements.
- **Do Not Bring Valuable Property:** You are fully responsible for any and all property damage to the room or any other facilities used by Participant at IMG Academy. IMG Academy is not responsible for lost or stolen articles or money. Please DO NOT bring valuable items.
- **Credit Card:** The credit card number on file will be charged for any unpaid balances, damages, extension fees and/or expenses incurred during the stay. Prices are subject to change without notice.
- **Compliance with Academy Rules:** Participants must comply with the IMG Academy rules and policies. Failure to comply may lead to discipline including suspension or expulsion without refund.
- **Arbitration/Dispute Resolution:** All claims or disputes between the Participant and/or the Participant's Parent(s)/Guardian(s) and IMG Academy, its employees, agents, officers, members, or affiliates, including those arising out of or related to this Agreement or arising out of or related to the Participant's activities with IMG Academy such as, without limitation, any claim based on breach of contract, breach of duty, negligence, gross negligence, fraud, or misrepresentation (collectively the "Disputes") will be resolved through binding, confidential arbitration conducted in or near Bradenton, Florida in accordance with the then-current Consumer Arbitration Rules of the American Arbitration Association ("AAA"). No claims may be brought in any forum on behalf of any putative class. The costs of any arbitration brought by IMG Academy to enforce any provision of this Agreement, including but not limited to attorneys' fees, shall be reimbursed by the Participant and/or the Participant's Parent(s)/Guardian(s) to the extent that IMG Academy is the prevailing party. Disputes in which more than \$250,000 is at issue will be heard by a panel of three neutral arbitrators; others will be heard by a single neutral arbitrator. For purposes of confirming any award rendered pursuant to this arbitration agreement, Participant and Participant's Parent(s)/Guardian(s) consent to the jurisdiction of the courts of Manatee County, Florida and the United States District Court for the Middle District of Florida.

LODGING CANCELLATION POLICY

- All cancellations must be submitted in writing to the Reservations Department.
- A refund less a 10% service charge based on the total fees due will be given for cancellations received by IMG Academy at least 28 days in advance. Alternatively, the full amount paid may be credited toward a future reservation. This credit on file will be held for 3 months from the date of cancellation.
- Cancellations received less than 28 days in advance, but at least seven days before the scheduled arrival will receive a refund less 25% service charge based on the total fees due. Alternatively, the full amount paid may be credited toward a future reservation. This credit on file will be held for 6 months from the date of cancellation.
- Cancellations received less than seven days before scheduled arrival or after scheduled arrival date, will result in forfeiture of all fees.
- Cancellations due to medical reasons will be handled on an individual basis depending upon circumstances involved.

I certify that I am the Participant and/or the parent of the Participant and agree to these terms and policies as evidenced by my signature below.

Signature of Participant: _____

Date: _____